Notice of Allowability	Application No.	Applicant(s)	/W
	09/753,341	HUBOI ET AL.	
	Examiner	Art Unit	
	Thong H Vu	2142	
The MAILING DATE of this communication appe All claims being allowable, PROSECUTION ON THE MERITS IS herewith (or previously mailed), a Notice of Allowance (PTOL-85) NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RI of the Office or upon petition by the applicant. See 37 CFR 1.313	(OR REMAINS) CLOSED in or other appropriate comme GHTS. This application is	n this application. If not included	l Jurse THIS
1. This communication is responsive to <u>12/29/00</u> .			
2. The allowed claim(s) is/are 6-11.			
3. \boxtimes The drawings filed on <u>29 December 2000</u> are accepted by	the Examiner.		
 4. ☐ Acknowledgment is made of a claim for foreign priority un a) ☐ All b) ☐ Some* c) ☐ None of the: 1. ☐ Certified copies of the priority documents have 2. ☐ Certified copies of the priority documents have 3. ☐ Copies of the certified copies of the priority documents have International Bureau (PCT Rule 17.2(a)). * Certified copies not received: 	been received. been received in Application	on No	n from the
Applicant has THREE MONTHS FROM THE "MAILING DATE" of noted below. Failure to timely comply will result in ABANDONMI THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.	of this communication to file ENT of this application.	e a reply complying with the requi	irements
5. A SUBSTITUTE OATH OR DECLARATION must be submi- INFORMAL PATENT APPLICATION (PTO-152) which give	tted. Note the attached EX s reason(s) why the oath o	AMINER'S AMENDMENT or NO r declaration is deficient.	TICE OF
 CORRECTED DRAWINGS (as "replacement sheets") must (a) including changes required by the Notice of Draftspersor 1) hereto or 2) to Paper No./Mail Date (b) including changes required by the attached Examiner's Paper No./Mail Date Identifying indicia such as the application number (see 37 CFR 1.1 each sheet. Replacement sheet(s) should be labeled as such in the 7. DEPOSIT OF and/or INFORMATION about the depose attached Examiner's comment regarding REQUIREMENT F 	Amendment / Comment or the header according to 37 CF	r in the Office action of he drawings in the front (not the back) FR 1.121(d). ERIAL must be submitted. No	·
Attachment(s) 1. ☑ Notice of References Cited (PTO-892) 2. ☐ Notice of Draftperson's Patent Drawing Review (PTO-948) 3. ☐ Information Disclosure Statements (PTO-1449 or PTO/SB/08 Paper No./Mail Date 4. ☐ Examiner's Comment Regarding Requirement for Deposit of Biological Material	6. ☐ Interview S Paper No. 3), 7. ☑ Examiner's	formal Patent Application (PTO- ummary (PTO-413), /Mail Date Amendment/Comment Statement of Reasons for Allowa	

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EXAMINER'S AMENDMENT

An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

1. Authorization for this examiner's amendment was given in a telephone interview with Mark Danielson, # 40,580, on 6/11/04. Applicant agreed to cancel claims 1-5 and 12 without traverse.

Reason For Allowance

The following is an examiner's statement of reasons for allowance:.

2. None of the prior art of record discloses a system to manage configurable assets in a distributed system environment, including a service provider device controls a plurality of configurable assets and a management server,

the management server comprising a database to store help information about the configurable assets and the service provider device and about features of the configurable assets and the service provider device; a security database to store user information about users associated with the configurable assets; a security interface to update the user information and to grant users access to the help information according to the user information; a network discovery interface to automatically discover status information regarding the service provider device and the configurable assets; an interface to automatically update the help information according to the status

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information, and to manually update the help information according to instructions from

an administrator of the management server, an application interface to receive requests

for the help information from the users, the interface being operable to send the help

information to the users in accordance with the security interface.

3. This functionality is supported by the specification at pages 8-22,26-30, Fig 3

4. Claims 7-11 depend on claim 6 and are considered allowable on the same basis

as the independent claim as well as for the further limitation set forth.

Any comments considered necessary by applicant must be submitted no later

than the payment of the issue fee and, to avoid processing delays, should preferably

accompany the issue fee. Such submissions should be clearly labeled "Comments on

Statement of Reasons for Allowance."

Thong Vu

Patent Examiner

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